



Viewing Your Loan Statements

We've made it easy to access your loan statements in our new loan platform. You'll receive an email notification when your statement is ready to view. Log in to your account on our loan platform and follow these steps.

The screenshot displays the 'Johns Loan Account' interface. Step 1 points to the 'eStatements' button in the top right navigation bar. Step 2 points to the 'Docu...' tab in the top left navigation bar. Step 3 points to the 'Account(s)' dropdown menu in the filter section. Step 4 points to the '1099-Q Tax Statement September 2023' link in the 'Description' column of the statement list. Step 5 points to the download icon in the 'Download' column.

Account	Date	Type	Description	Download
24M 250 0001	09/26/2023	Statement	1099-OLD Tax Statement September 2023	
24M 250 0001	09/26/2023	Statement	1099-Q Tax Statement September 2023	

In the **Accounts** tab, select an account.

- 1 Click the **eStatements** button.
- 2 Click the **eStatements/Notices** tab.
- 3 Use the drop-downs and Filter button to filter your accounts.
- 4 Click the linked document description to view an eStatement or notice.
- 5 Click the icon to download an eStatement or notice.

Please note: statements will not be emailed to you.

**Please contact us with any questions.
We're here to help.**

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